





At Service Metal, we know how important MTRs are to you and your customers. We have been working hard to improve the process and make obtaining your MTR faster and easier.

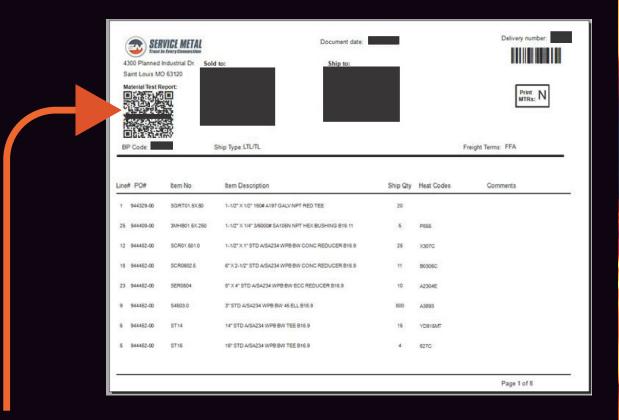
This guide will help you learn about our new process.

We know how much material matters. We are happy to help you get what you need.



Improved Accessibility

Once your shipment has arrived, check your packing slip.



A QR Code, like the one shown here, can be found on every packing slip from Service Metal. A scan of that code provides your employees access to the MTR. You don't even need a login for access!



Multiple Orders?

If we have shipped multiple POs together, it is easy to locate the information you are looking for.



We have updated our process to detail items on the packing slip, grouped by PO, in the same order you provided our sales team.



List By Package v. PO

Do you keep your records by package instead of PO?

No problem.

Package#: 1684744	Weight: 610.00	
Item No	Item Description	Quantity
SO110	10" 150# A/SA105 SLIP ON FLG RF B16.5	48
Package#: 1684867	Weight: 610.00	
Item No	Item Description	Quantity
SO110	10" 150# A/SA105 SLIP ON FLG RF B16.5	48
Package#: 1685185	Weight: 1,592.00	
Item No	Item Description	Quantity
SCR01.501.0	1-1/2" X 1" STD A/SA234 WPB BW CONC REDUCER B16.9	25
3MHB01.5X.250	1-1/2" X 1/4" 3/6000# SA105N NPT HEX BUSHING B16.11	5
SCR0602.5	6" X 2-1/2" STD A/SA234 WPB BW CONC REDUCER B16.9	11
SER0504	5" X 4" STD A/SA234 WPB BW ECC REDUCER B16.9	10
SC1.75	3/4" 150# A/SA105 THRD FLG RF B16.5	25
BL1.75	3/4" 150# A/SA105 BLIND FLG RF B16.5	25
BL101.0	1" 150# A/SA105 BLIND FLG RF B16.5	100
SW101.25	1-1/4" 150# A/SA105 SOCKET WELD FLG RF STD B16.5	25
SO101.0	1" 150# A/SA105 SLIP ON FLG RF B16.5	100
SO110	10" 150# A/SA105 SLIP ON FLG RF B16.5	14
WN101.25	1-1/4" 150# A/SA105 WELD NECK FLG RF STD B16.5	30
XT02.0	2" XH A/SA234 WPB BW TEE B16.9	50
XCP02.5	2-1/2" XH A/SA234 WPB BW CAP B16.9	1
SCP01.0	1" STD A/SA234 WPB BW CAP B16.9	25

The second section of every packing list provides the same information but grouped by package number.



Check the Sticker

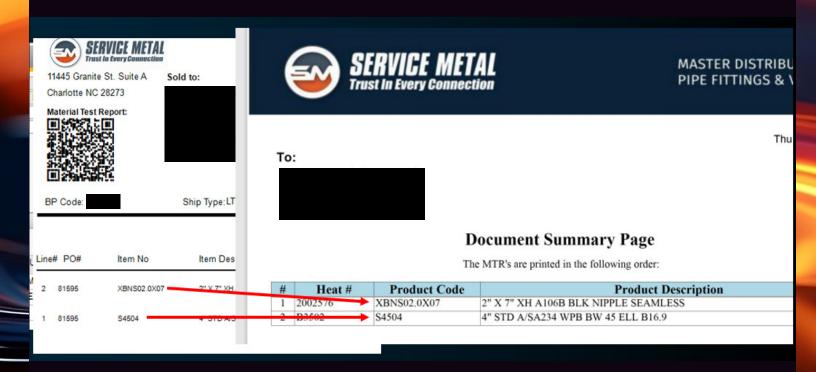


Your package number is the last seven digits of the "SSCC" code found on a 4x6" sticker attached to your pallet or box.



MTR Sequence

In addition to updating the sequence of our packing slips, we've updated the MTR sequence too. All the documents we provide list items in the same order for your convienience.





Metal Trace® Wesbite

One more tip before you go, to access the Metal Trace® website you'll need credentials.

To access MTRs for orders on servicemetal.net, this link will take you to the Metal Trace® login screen



PRICE SHEETS

SPEC SHEETS

WHO WE ARE

MTR LOGIN



800-325-7820



St. Louis • Charlotte • Houston



To get credentials for access, click here



Do you need a printed MTR?



We're dedicated to meet your needs. We track who needs printed MTRs with product on arrival and who doesn't.

Check your packing slip to make sure we have your preferences correct.

We can always print MTRs if you need one.



Emailed Documents

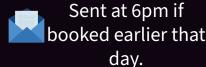
Prefer to have packing slips (delivery notes) emailed to you?

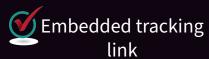
Here's some helpful things to know about when to expect connection to your MTR via email:

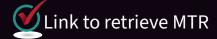






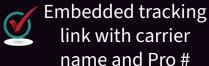


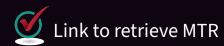






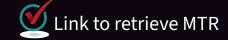
Sent shortly after order loaded onto truck







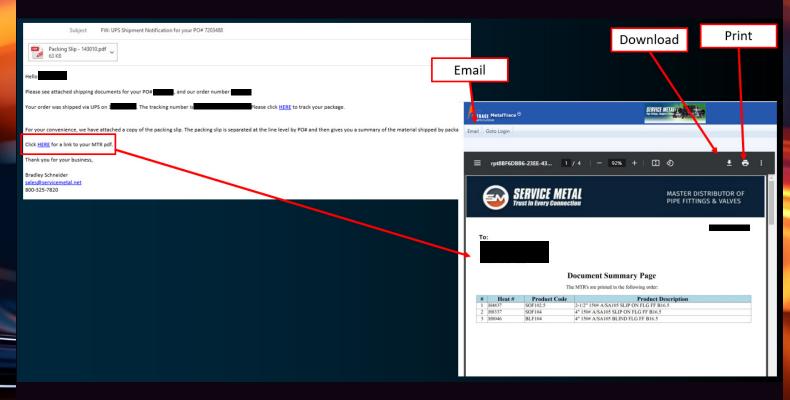
Sent shortly after order handed to customer.





MTR from Email

To get your MTR from the email we've sent you, clicking the link takes you directly to the MTR in MetalTrace. From there, you can forward the MTR to another email address, download, or print.





Who Gets Emails?

Your communication preferences are important to us and we are happy to include or remove anyone for your order.

You can add as many people to our contact list for your order as you'd like. Our sales team is happy to include key players for you.

You can also take people who don't need to be included off of our list at any time.



No Email? No Problem

Don't forget the QR Code takes you to the same place as the link we emailed to you.

- Scan with smart phone
- Double click on your PC

(only works on original digital file)

Will take you to the same place as the Email link!

